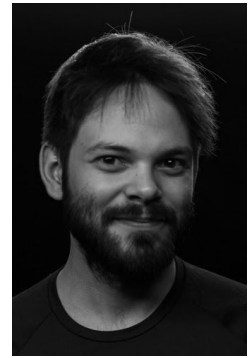


# CV

## Personal details

Name: David Ebert  
Place and date of birth: Pécs, 3/14/1990



## Contact

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Email: [ebertek@gmail.com](mailto:ebertek@gmail.com)

## About

Experienced Systems Administrator with a wide range of skills and a proven track record of customer satisfaction.

## Experience

### 2010 - Systems Administrator at Digibooks Ltd.

- macOS Server administration: Open Directory (OpenLDAP, Kerberos), DNS (BIND), File Sharing, Mail (Postfix, Dovecot, Roundcube), Websites (Apache), Profile Manager (MDM)
- iPad mass deployment (Apple Business Manager, Profile Manager, Configurator, VPP)
- Windows Server administration: AD DS, File and Storage Services, DNS, IIS
- Network administration (Ubiquiti, Cisco, Meraki), incl. planning, design, building, and operating
- NAS administration (Synology), incl. RAID planning, backup strategy, Central Management, High Availability, ACL management
- Google Workspace and Microsoft 365 (incl. CoreView, Crossware) administration
- Remote (Apple Remote Desktop and TeamViewer) and hands-on user support (macOS, Windows, iOS, Android)
- Managing support tickets through ServiceNow (incident logging, categorization, prioritization, resolution, and escalation)
- Writing reports and documentations for my team or my manager
- Basic hardware repairs on Apple computers
- Some of our clients include: Mateco-Hungary, Gépbér-Színpad, SKY Marketing, TO-KEN 2005 Patrol, Színesázmédia, Daylight Média, government agencies (KEK KH, NISZ, KSH, Fővárosi Törvényszék), educational institutions (Kisképző, Károly Róbert Campus, University of Debrecen)

## College societies

### 2009 - 2014      **BME-KTK IT Club**

- As leader of the new team of 10 people between 2010 and 2012: organizing meetings, teaching Apache and ProFTPD classes, assigning and tracking projects, performance evaluation of my team members towards management
- Web development (HTML, CSS, JavaScript, PHP, MySQL, LDAP, regex)
- Administration of FTPS (ProFTPD), web services (LAMP and SAMP; CMS: Drupal and Joomla!), and mailing lists (Mailman, Sympa)
- Working in a project management system (Trac)
- Creating screencasts and how-tos for fellow team members and our end-users
- In charge of my floor in the dorm: network troubleshooting; management of tickets (osTicket); administration of Cisco Catalyst, HP and 3Com switches; setting up a new rack

## Education

### 2018 -              **OE-NIK BSc in CompSci & Engineering**

- Natural sciences: Discrete Mathematics, Linear Algebra, Electrical Engineering
- Software Design and Development, Computer Architectures, Computer Networking, Relational Databases

## Languages

- English C1 language certificate (bilingual high school diploma), oral and written proficiency
- French B2 language certificate (A-level matura)
- German B2 language certificate (TELC Zertifikat Deutsch)

## Driving experience

- Driver's license since 2007 (Hungarian, class B)

## Soft skills

- Helpfulness, patience
- Logical thinking, attention to detail

## Things I love

- Analog and digital photography
- Travel
- Lego